

Thinksmart
Technologies

Open Orbit

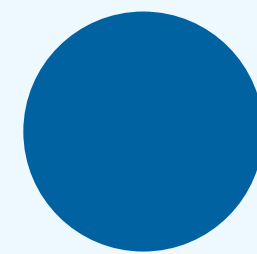
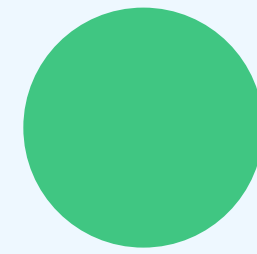
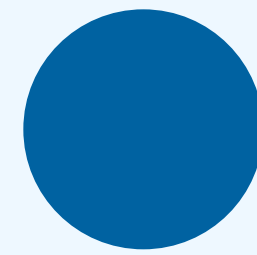
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Client Profile



Open Orbit is a tool which enhances and transforms the project by applying the lean Six Sigma thereby reducing the effort and time required to get the results. It provides an active Diagnostic workbench to project definition, process modeling, measurement, root-cause analysis, solution hypothesis and benefits tracking. Open Orbit systems helps companies to innovate and to transform by leveraging its unique insights, differentiated services and separate partnering models.



Challenge

HSBC is committed to grow its business without compromising on the quality of service. The key challenges faced were

- **Improve efficiency and reduce turnaround time for Onboarding Teams responsible to keep up the quality of service.**
- **Analyze and get familiarized with the working process to understand stakeholders' views.**

Solution

Open Orbit has arrived at the solution by applying the lean Six Sigma solution thereby transforming the project into a robust one. Open Orbit helps in:

- **Providing an active Diagnostic workbench that reduces the effort and time in getting the results, and effectively drives sustained engagements.**
- **Providing an Agile and Anytime governance of the project at all levels with accessible organizational memory and standardization of approach thus ensuring cost effective solution.**
- **Standardizing the level of the project with better outcomes every time.**
- **Providing a reusable solution to the project every time with the same level of accuracy.**
- **Maintaining ease during deployment.**

Project Duration : Three Years

Project Location : Level 4, 11 York Street, Sydney NSW 2000

Tool : Caspio ,JavaScript, Angular, HTML, Css, IBM Watson

Contact Us



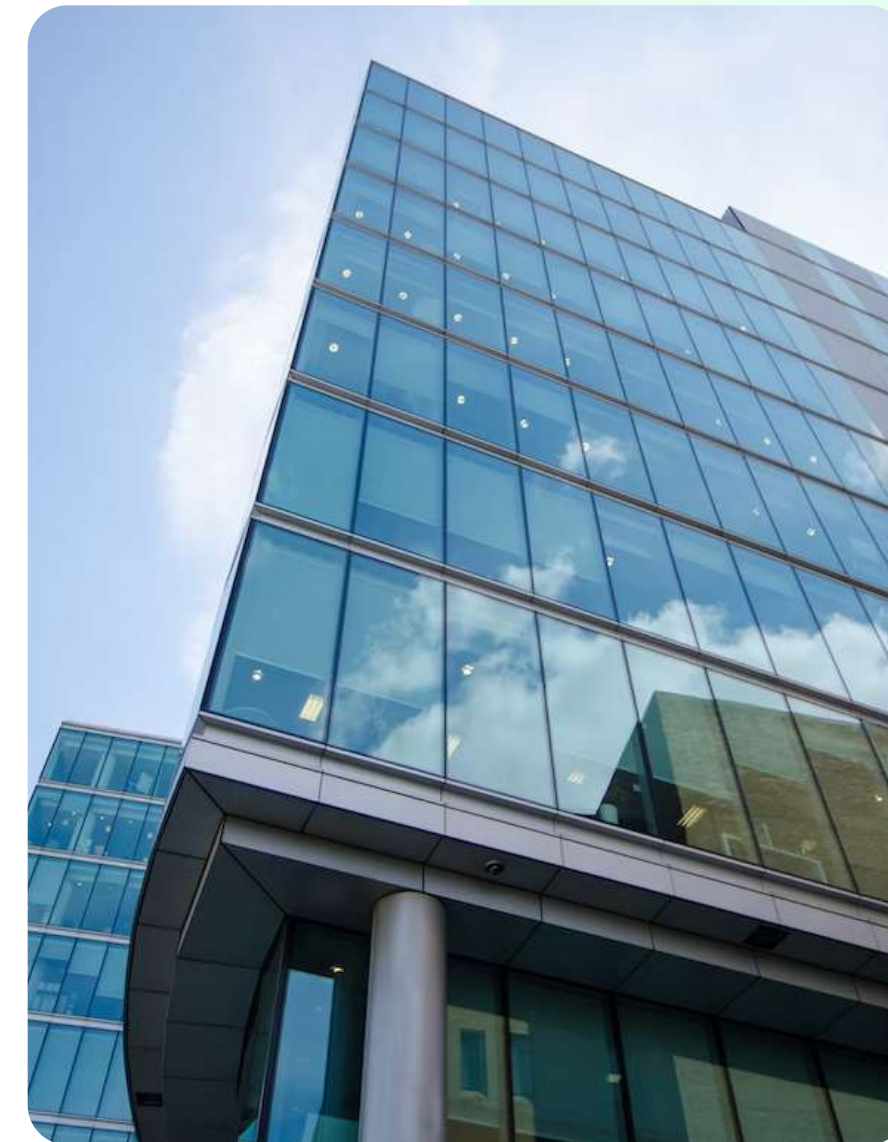
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